



# TRUE BLUE ADVENTURE • SURF TRAVEL

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## BOOKING FORM

THIS BOOKING FORM IS SENT IN CONJUNCTION WITH BOOKING TERMS AND CONDITIONS.  
 PLEASE CONTACT YOUR CONSULTANT IF YOU HAVE NOT RECEIVED THESE CONDITIONS.

### • PASSENGER DETAILS

Please complete this form below as per your passport, one per family and return it to True Blue Travel.  
 (PLEASE TAKE NOTE: That should your ticket be incorrectly issued due to booking form not been completed as per the above request. True Blue will not be held responsible for any additional penalties implemented by the airline.)

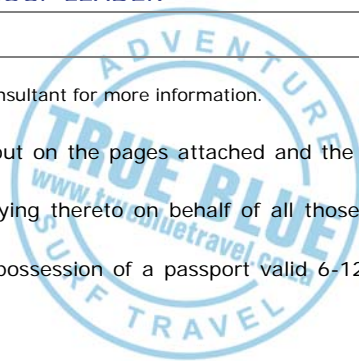
TITLE	SURNAME	FIRST NAMES	PASSPORTNO	ID NUMBER	NATIONALIT
1.					
2.					
3.					
4.					
5.					
6.					
DESTINATION			DEPARTURE DATE		
YOUR ADDRESS			IN CASE OF EMERGENCY		
			CONTACT PERSON		
			RELATION		
			TEL		
YOUR CONTACT DETAILS			CELL		
TEL			TRUE BLUE CONSULTANT MICHELE		
FAX			GROUP LEADER		
CELL			E-MAIL		

\*TRUE BLUE offers and suggests special travel insurance (as compulsory) please speak to your consultant for more information.

I/We have read, fully understood and accept the Conditions of the contract as set out on the pages attached and the Terms & Conditions on our website: [www.truebluetravel.co.za](http://www.truebluetravel.co.za)

Further I am of age and authorised to effect reservations and the conditions applying thereto on behalf of all those detailed above.

I/We confirm that I/We have secured the necessary visas, inoculations and are in possession of a passport valid 6-12 months from day of departure.



.....  
 Signature of customer  
 (If under 21, parent of guardian's signature)

Name (Print): ..... Date (Print): .....

IF BOOKED THROUGH AN AGENT, AGENT TO COMPLETE:

I hereby confirm that my client/s passport/s has/have been endorsed for the full cost of the land arrangements as specified by TRUE BLUE TRAVEL.

CONSULTANT NAME: ..... SIGNATURE: .....

AGENCY NAME: ..... AMOUNT ENDORSED: R .....

## TERMS AND CONDITIONS

In order for us to provide a professional level of service and cover the costs of arranging your travel requirements, the following booking conditions apply:

### • FEES

Please read as these fees may apply to you:

R200 per person land only surcharge for tours booked without airfares if departing from RSA

R250 per person land only surcharge for yacht charters booked without airfares

R150 per booking for bookings made within 21 days of departure

R 50 per person for amendment fees, plus any additional charged by the Airlines, Tour Operators or Hotels.

R150 per person late payment fee for payments not received by due date.

R150 re-issue or revalidation fee per ticket, plus any additional fees charged by the airline.

R150 per person, with Frequent Flyer redemption and non-commission bookings

All prices advertised are CASH prices, any other method of payment will incur an extra fee in Rands.

### • DEPOSITS

R250/R500 (non-refundable) deposit per person depending on the extent of your booking, (excludes yacht charters, see below)

R1500 (non-refundable) deposit per person booked on a yacht charter (and certain other packages), due within 7 days of booking to hold your spot on charter or booking may be cancelled without further notice.

\* These are fees charged by True Blue = further deposits may apply for different operators (ranging from 20% - 50% of the total booking) Please clarify with your consultant

### • PAYMENTS

We accept cash, cheques, direct deposit and credit cards for all purchases, however cheque clearance is required prior to release of travel documents. Bank Details for direct deposits:

NAME: TRUE BLUE SURF TRAVEL  
BANK: STANDARD BANK  
BRANCH: THIBAUT SQUARE  
BRANCH CODE: 020909  
ACCOUNT NO.: 070898561

Important notice regarding final payment: It is very important that your final payment reaches TRUE BLUE TRAVEL by the due date otherwise you may face auto cancellation from the airline. TRUE BLUE TRAVEL has no control over this situation, as it is airline policy and should your seat be cancelled we cannot guarantee that we will be able to confirm your seats again.

### • PASSPORTS AND VISAS

Please ensure that you have at least 6-12 months validity on your passports from day of departure and that you hold all necessary visas for countries of travel.

### • TRAVEL INSURANCE

Travel Insurance is mandatory for all surfing tours and we highly recommend that you have appropriate cover for all other tours. Should you not purchase insurance through this agency, you will be required to sign a disclaimer form or provide proof of purchase. TRUE BLUE TRAVEL recommends that travel insurance be purchased at the time of deposit to cover cancellation.



## • REFUNDS

If you are eligible for a refund once a booking has been cancelled, the balance less any non-refundable amounts will be forwarded to you upon receipt of the refund from Tour Operators or Airlines. Refunds take upward of 8 weeks to process.

## • TRAVEL ADVICE

For helpful travel advice regarding: health warnings, travel warnings, currency and more please be sure to visit [www.adventuretraveltips.com](http://www.adventuretraveltips.com) or [www.truebluetravel.co.za](http://www.truebluetravel.co.za)

## • VACCINATIONS

Please consult your G.P or contact your local travel clinic for advice on medical and vaccination requirements for your trip.

## • CONDITIONS

TRUE BLUE TRAVEL shall not be responsible or liable for any injury, death, damage, loss, delay, cost, expense, inconvenience or loss of enjoyment suffered by any person or corporation caused directly or indirectly by or arising from:

1. Force majeure or other events beyond TRUE BLUE TRAVELS control, including but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of god, acts of government or any authorities, accidents to or failure of machinery or equipment.
2. Due to climatic conditions, that satisfactory surf is unavailable or that surf is of too great magnitude for a client to participate in such activities.
3. The negligence, acts or omissions of any Tour Operators or Airlines.
4. The inability of TRUE BLUE TRAVEL or Tour Operators or Airlines through circumstances beyond their control to comply with any special request relating to age, medical conditions, or physical disability of the client or any request for smoking or non-smoking accommodation or seating.
5. The client failing to comply with any instructions, tour information or itinerary provided by TRUE BLUE TRAVEL or any Tour Operators or Airline of failing to arrive in proper time for any transport or transfer.
6. The client being intoxicated or effected by drugs at the relevant time.
7. Inaccurate information or statements given by employees of TRUE BLUE TRAVEL, Tour Operators or Airlines.

Although your holiday price is correct at the time of your inquiry or booking, any taxes, levies or airport charges may change at any time at the discretion of the airline, government body or authority. For this reason the changes in these fees can be collected at any time up until date of departure.

ALSO:

TRUE BLUE TRAVEL has the right to amend prices prior to departure should there be any fluctuations in currency, increases in fuel costs, airfares, ground operator services or variation in group size.

Quotes are valid for 24 hours and are subject to increase or decrease.

A signed copy of the booking form is to be completed, with passport details and must be received by TRUE BLUE TRAVEL, travel documents will not be released without this.

TRUE BLUE TRAVEL or Tour Operator or Airline have the right to cancel or alter any itinerary without notice by using their discretion relating to climatic conditions, sea or other conditions not suitable for the tour.

Any additional personal expenses incurred as a result of delay including delay from mechanical breakdown will be the responsibility of the passenger.

Costs not including in tour price: excess baggage; personal spending money; travel insurance; airport departure taxes (unless specified in you itinerary); passport and inoculation costs; meals and beverages (other than those specified).

It is the client's responsibility to check all documentation, tickets, vouchers and visas on the date received. TRUE BLUE will not be held liable for any misprints or mistakes.



..... For your Ultimate **Surf & Adventure** Holiday